**House policy**

Dear guests!

Thank you for visiting us! In order for you and all our dear guests to have a good time, we have collected some important and useful information. By using the accommodation, the guest has read, understood and accepted the rules.

We operate the guest house within the framework of private accommodation.

**Service provider name:** Péter and Mónika Boros

**24-hour contact number**: + 36 30 365 7264

**Accommodation address**: 8600 Siófok, Diófás út 114 / a

**NTAK registration number**: MA 19003625

Upon arrival, the guest must provide the owner with the personal data required for data collection and hand over the identification document (ID card, driver's license, or passport) and the confirmation of the reservation.

Guests may only occupy the house after paying the full accomodation fee and deposit.

In the event that they decide to end their stay earlier, we will not be able to refund the money.
Only registered people may stay in the accommodation and its area. If the owner finds a stranger in the house, he is entitled to terminate the lease without paying back the rent.

In Siófok, the tourist tax is HUF 550 / person / night for over 18-year-olds, which guests can pay in cash on the spot in addition to the accommodation fee.

Please pay the accommodation fee on the day of arrival - in cash/bank transfer/premier card.

**WIFI code**

In the Boros guest house, you can connect to the Wi-Fi network for free with a code. The password will be provided upon arrival. Please share your experiences or rate us on Facebook or Google.

**Check-in and check-out**

The accommodation can be occupied from 4:00 p.m., and please leave by 10:00 a.m. on the day of departure.
Call + 36 30 365 7264 1 hour before arrival.
Upon arrival, we personally welcome guests and hand over the house, and we also personally thank you upon departure.

**Keys**

Our guests receive 1 gate key and 1 house key upon arrival, as the owners are not staying in the house. Please return the keys in their entirety on the day of departure, when leaving the house! In case of loss, we charge HUF 10,000 per key, as we will replace the lock.

Be considerate of the environment, nature and each other: keep quiet at night between 10:00 p.m. and 8:00 a.m. It is forbidden to listen to music loudly, to be loud! Enjoy nature, silence and peace!

**Smoking**

Smoking is prohibited in the building. If you smoke, you can do so in the designated area.
In case of fire, first call 112 or 107, then + 36 30 365 7264.
There is a vacuum cleaner in the kitchen.

Use **of equipment items**

Please use the furnishings as intended! Indoor furnishings and household items (beds, bedding, mattresses, TVs, etc.) should not be taken out into the garden. Cushions and other items belonging to outdoor furniture should not be left in the garden or on the terrace during rainy weather and overnight. Please operate the barbecue equipment with charcoal and charcoal lighter fluid. Our guests receive the house clean, upon departure we ask that the house be handed over in the same condition as it was received upon arrival. Otherwise, we will charge a HUF 20,000 cleaning fee!

The guest is responsible for the protection and proper use of the valuables and objects belonging to the accommodation.

Please report any damage to the accommodation to the accommodation provider during your stay. The guest is responsible for the damage caused, which he must reimburse to the guest house.

**Cleaning**

For longer stays, the service provider changes bed linen and towels once a week. All rooms are cleaned at that time.

**Comfort accessories**

In the villa you will find blankets, towels, shoehorns, sewing kit, umbrella, iron. We prepare information materials and brochures; in Hungarian, German and English.

**Air conditioning**

When leaving the guest house, please close the windows and doors and turn off the air conditioning.

**Pool use**

Everyone can use the pool only at their own risk!!! We are not responsible for accidents!!!! It is forbidden and dangerous for minors to stay in the pool without supervision. Take a shower before using the pool, do not use it with make-up or cream (sun lotion, body lotion) on, as it deteriorates the quality of the water. Foreign substances (e.g. soap, shower gel, food, drink) are strictly FORBIDDEN! If the water needs to be changed due to any contamination, the renter will be responsible for paying for it. The pool cover cannot be used, it only serves as winter protection.

**Garbage disposal**

Household waste can be collected in the bin in the kitchen. If it is full, place it in the bin at the gate. Please use the selective trash can!! A clean garbage bag and a recycling garbage bag can be found in the kitchen.

**Garden**

We take care of the garden. Please take care of the integrity of the plants and garden furniture! Please close the terrace umbrella at night and when leaving the house, because wind can tear it off.

**Pets**

We cannot accept pets in the guesthouses, so they are not allowed in the accommodation area! In individual cases, we may accept them after consultation with the owner.

**Responsibility**

You are financially responsible for damages resulting from improper use of the guesthouses or violations of the House Policy (be it to movable property or damage to the property). In case of cancellation of accommodation due to violation of the policy, the guest will not receive the paid fee back, regardless of the shortened period. The Boros guest house does not assume responsibility for property or possible theft. We are not responsible for accidents in the house and garden!!!! An alarm system is available in the villa.

The owner has the right to cancel the accommodation if the guest does not comply with the house rules. In this case, we are unable to reimburse the guest for any remaining days.

We reserve the right to choose our guests: we do not accept guests who are intoxicated or aggressive.

The house rules posted at the accommodation are considered accepted upon taking over the accommodation.

We wish you a pleasant relaxation and a good rest!

Peter and Monika